



AFM Claims Forum

Using technology to understand claims

Kim Durniat and Amit Lad
25 March 2019

Agenda

→ Introduction

→ Motivation

→ Framework and tools

→ Demo

→ Questions and comments

Introduction to speakers



Kim Durniat

Partner



Amit

Lad

Associate

Motivation

- Industry buzz – FinTech and InsurTech
- Slow reactions and near misses
- Agility and business performance

'ACDC' framework

Analyse data

Consider actions

Deliver change

Check impacts

Tools

R

Tableau

- Many other valid frameworks and tools available

Demo



Questions

Comments

Regulatory information

- The information in this presentation is based on our understanding of current taxation law, proposed legislation and HM Revenue & Customs practice, which may be subject to future variation.
- This presentation is not intended to provide and must not be construed as regulated investment advice. Returns are not guaranteed and the value of investments may go down as well as up.
- Barnett Waddingham LLP is a limited liability partnership registered in England and Wales. Registered Number OC307678.
- Registered Office: 2 London Wall Place, London EC2Y 5AU
- Barnett Waddingham LLP is authorised and regulated by the Financial Conduct Authority and is licensed by the Institute and Faculty of Actuaries for a range of investment business activities.