



AFM Claims Forum

**Monday 25 March 2019, 10.30am – 3.30pm
(Registration from 10am)**

Barnett Waddingham, 2 London Wall Place, London EC2Y 5AU

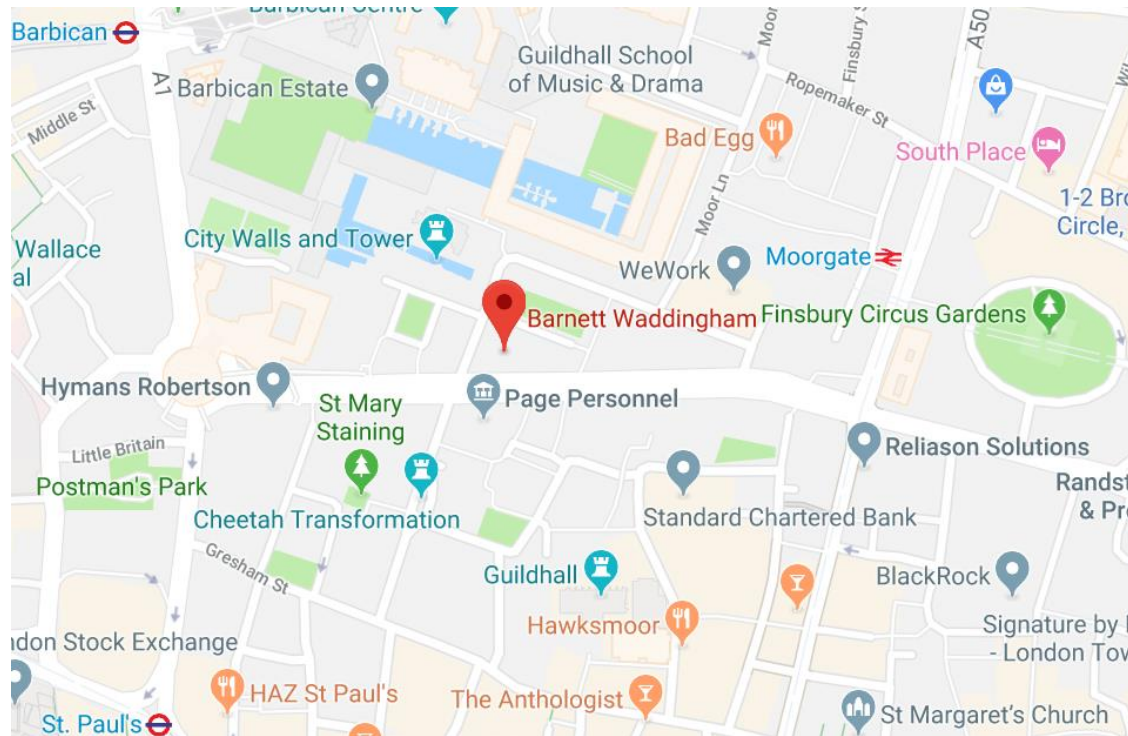
Agenda

1. Introduction re AFM and Aims of the Claims Forum
2. Topical issues in Claims handling and underwriting, *Andrew Wibberley, Alea Risk*
3. Sector Claims data, *Martin Shaw, AFM*
4. Breakout session 1: Investigating claims/Detecting fraudulent claims

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5. Data Visualisation and Claims Handling, *TBA, Barnett Waddingham*
6. Breakout session 2: Developing technology solutions/Living with GDPR
7. AFM Health and Protection activities, *Martin Shaw, AFM*
8. Summary and Close

Venue: Barnett Waddingham, 2 London Wall Place, 123 London Wall, London NW1 2BJ



Directions

By tube: nearest tube station is Moorgate, which is on Metropolitan, Circle and Hammersmith & City lines from Kings Cross (approx. 15 minutes journey time).

By foot: 2 miles (approximately 40 minutes) walk from Kings Cross

Contacts on the day

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