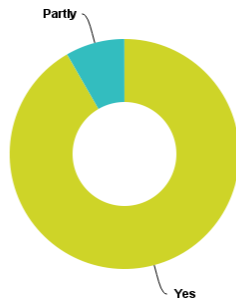


Feedback from the NED Conference, 1 May 2014

Preliminary feedback on this recent event was very positive. The online survey remains open, and we will track any further responses.

Q1 Did the event cover what you expected?

Answered: 12 Skipped: 0



Comments included

What worked best?

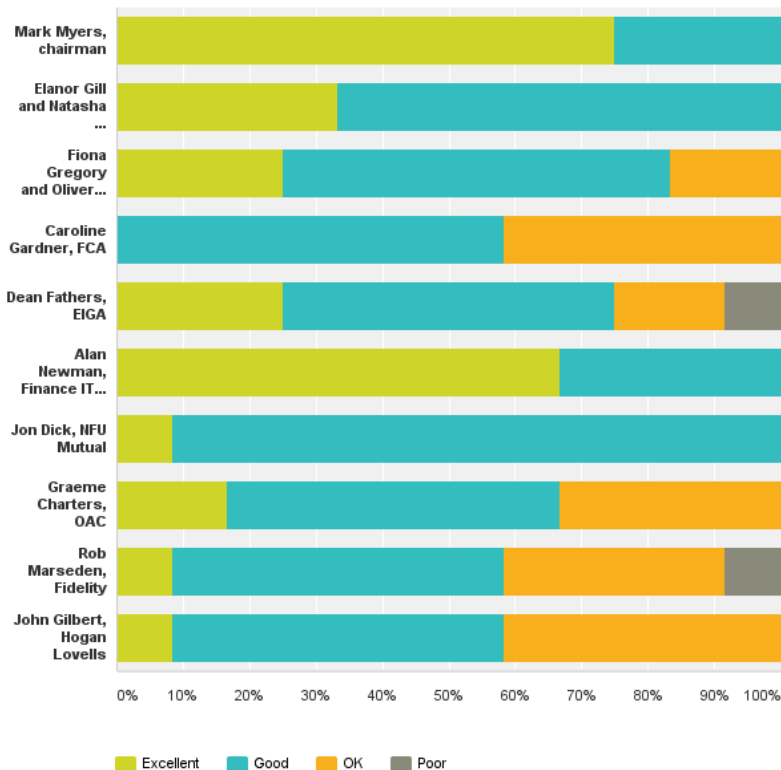
- Networking
- Quality and length of presentations
- Balance and topicality of agenda
- NED interview

Areas for improvement:

- More time for participation
- Pre-tabling questions
- The sound system

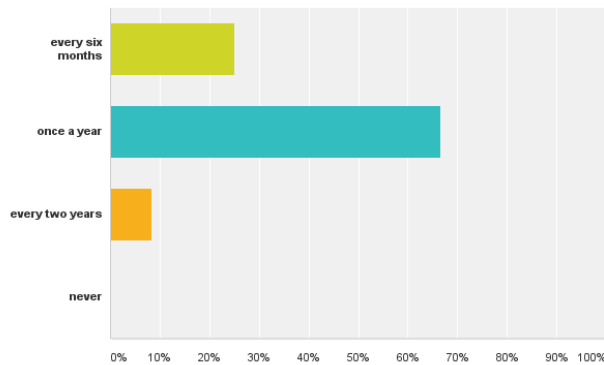
Q4 Please rate the presentations

Answered: 12 Skipped: 0



Q6 How often do you think AFM should repeat seminars/ events for NEDs?

Answered: 12 Skipped: 0



Comments included

“An excellent conference showing the AFM to be a vibrant forward thinking organisation.”

Comments included

“Really timely, covered a lot of topics - and all done well! Excellent!!.”

What would you like to see at future NED events?

Comments included:

- Speakers from other mutual sectors
- The values of mutuality
- Topical corporate governance and regulatory issues
- NED appointment and induction
- NED responsibilities and the life of an NED
- Board evaluation and diversity
- Behavioural economics
- Capital raising for mutuals
- Risk and Solvency 2
- Future outlook for investments, mortality, inflation and interest rates

Many thanks for everyone that attended the event, and for the encouraging feedback.