Reliance Mutual scheme – unique governance story or case study for mutuals?

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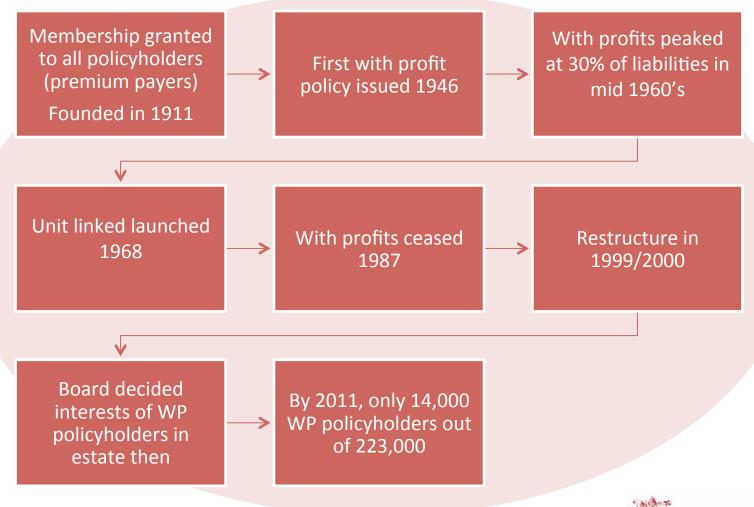


Agenda

History Reason for Scheme Purpose of the Scheme **Process followed** Determining the basis for capital allocation Approval process Results and outcome Summary



History



Reason for Scheme

Fairness determined by Board in 2000 – no COB rules

PPFM defined WP interest qualitatively Allocation of capital to WP payouts from 2003 Board determined remaining open in members interests

Low cost operating model (closure levels)

Value being added through post 2000 activities – no method for distribution in PPFM

COB 6/COBS 20 reinforced need to resolve Board wanted clear member mandate for resolution



Purpose of Scheme

Clarification of interests of various groups of members

Member endorsement of capital allocation and business strategy

More formal structure enabling more certain fairness

More certainty of expectation to WP members including limitation of risk exposure Enhance the quality of governance through greater member engagement in key decisions



Process followed

Board committed to member vote – no consultation for 2000 changes Legal advice – member votes can be challenged later



Chose to use scheme of arrangement

Legal and actuarial review of all actions since 2000 Interests of WP policyholders determined afresh Challenge was what to test against



Process followed

Grouped policyholders with similar interests – a fairness issue

Acquired policyholders in ringfenced subfunds
Non profit policyholders in open subfund
With profits policyholders in open subfund

Policyholder tracing, adverts to get register as up to date as possible (Note – large back book of IB business)

External assistance to make policyholder communications as straightforward as possible



Determining the basis for capital allocation

Mem and Arts gives WP policyholders 100% interest in surplus on winding up but silent on going concern

Value of capital varies according to assumptions about the future

Board regularly reviews whether going concern or closed fund/transfer of engagement better for members

Proposition therefore was to ensure the split was at least as good as run off/transfer for WP policyholders

Important to also establish who has an interest in the remaining capital — we determined all members would have an interest in this



Approval Process

FSA interested in:

- Fair treatment of WP members
- Transparency of message
- Risks to WP members in agreeing to any split

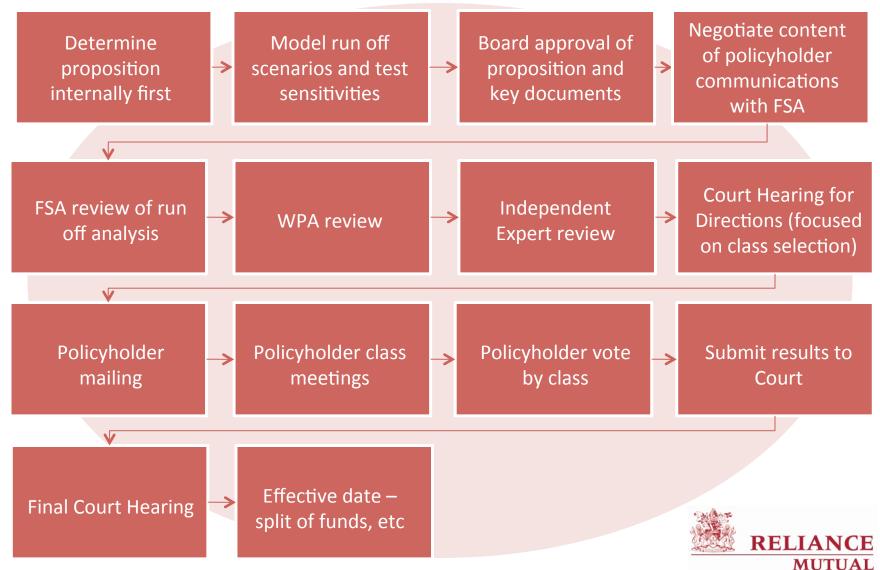
FSA insisted on:

- Independent Expert
- But NO Policyholder Advocate

FSA on critical path

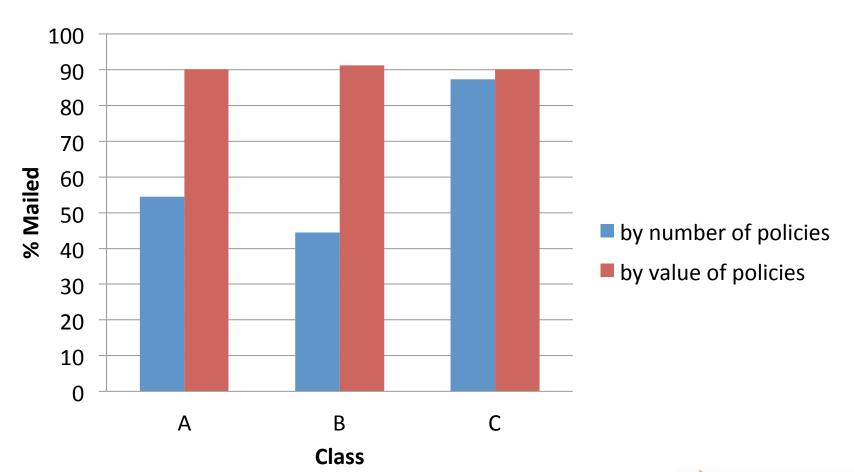


Approval Process



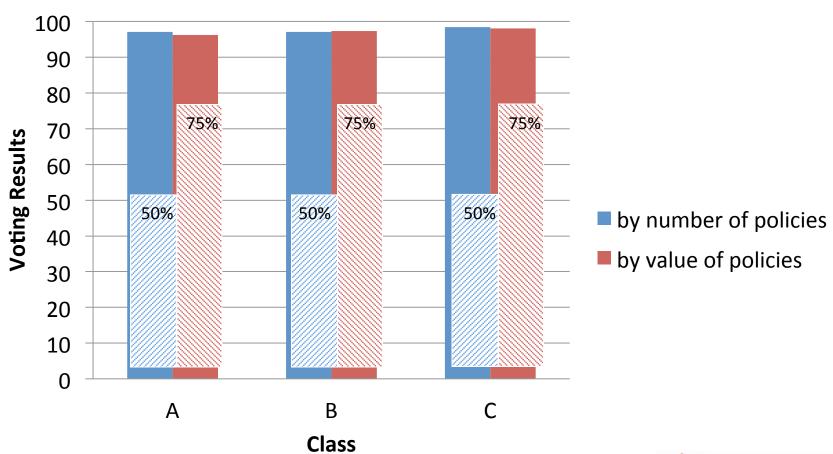
100 years of Reliable service to our members

Member Analysis





Voting Results





Results and outcome

Split of capital

- With profit policyholders 51.25%
- Non profit policyholders 48.75%

Scheme sanctioned



Summary

Scheme gives clarity as to members interests in the capital of the Society

Member
engagement in
decisions improves
GOVERNANCE Board has an explicit
mandate

Method used improves
TRANSPARENCY of Society's strategy with its members

has been reviewed and confirmed by FSA, WPA, Independent Expert and Courts – external validation

