

# The Conversational Leadership Revolution

2<sup>nd</sup> October 2023 The Brighton Grand "It was the **best** of times, it was the **worst** of times. It was the age of **wisdom**, it was the age of **foolishness**. It was the epoch of **belief**, it was the epoch of **incredulity**. It was the season of **light**, it was the season of **darkness**. It was the spring of **hope**, it was the winter of **despair**. We had **everything** before us, we had **nothing** before us.

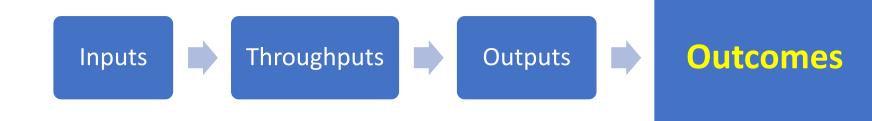
We were all going direct to **Heaven**,

We were all going direct the other way."

Charles Dickens A Tale of Two Cities, 1859

#### Systems Thinking

Mutuals, Setting yourself a Tough Task BestWorstWisdomFoolishnessBeliefIncredulityLightDarknessHopeDespairEverythingNothingHeavenThe Other Way



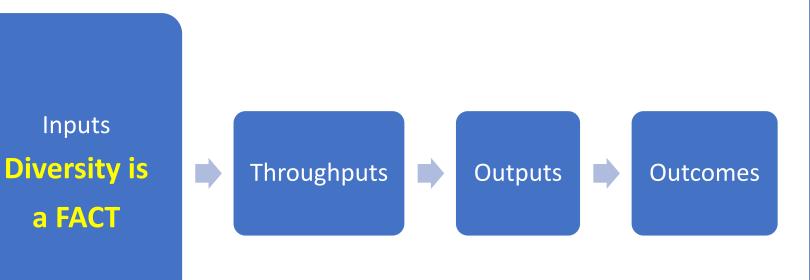




THE FLYING FLAMINGOES ARE THE RESULT OF SCIENTIFIC EXPERIMENT COMBINED WITH TIRELESS EFFORT AND THE FRUITS OF LONG EXPERIENCE THE FLYING FLAMINGOES ARE THE RESULT OF SCIENTIFIC EXPERIMENT COMBINED WITH TIRELESS EFFORT AND THE FRUITS OF LONG EXPERIENCE

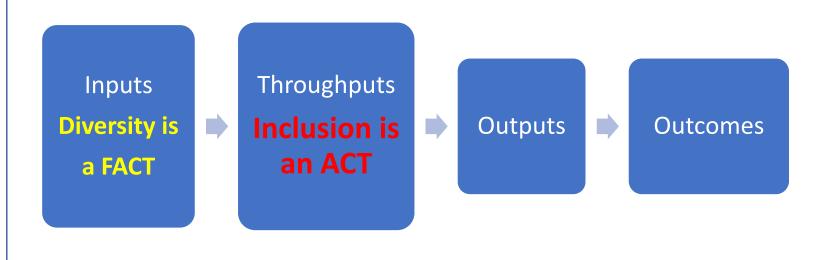
#### Inputs: SEEING WHAT'S THERE

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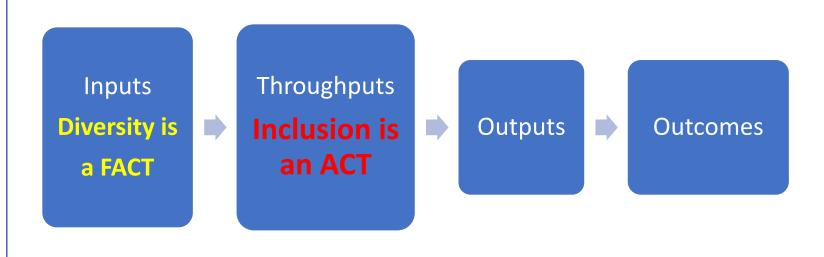
#### Throughputs: CHANGING BEHAVIOUR

Staying true to your heritage and delivering strong outputs requires you to change your throughputs .. You need to mutate



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## "Hard To Reach"

"Hard To Reach" Easy To Ignore





### "Conversation doesn't just reshuffle the cards: it creates new cards."

**Theodore Zeldin** 

## For Members, With Members

THE CONVERSATIONAL LEADERSHIP REVOLUTION

## With Members, For Members 🖌



The Conversational Leadership Revolution

## With Members, For Members

Thank You!