

**Georgina Philippou ([georginaph82@outlook.com](mailto:georginaph82@outlook.com); 07469 897 007) (Dec 2024)**

**An experienced, well connected professional passionate about public value, justice and community impact, diversity, equity and inclusion, and the arts; an energetic and inclusive leader; a strategic thinker and problem solver; a clear and collegiate chair of committees and boards; excellent financial services and regulatory knowledge and networks; broad and deep experience of front line, executive and advisory roles, and all operational aspects of running a business.**

**Presently enjoying a portfolio career including: NED at The Legal Ombudsman; Financial Reporting Council Tribunal Panel member and Independent Senior Adviser; Executive Sponsor of The Diversity Project's Disability Work Stream; Vice Chair of Ad Centrum, Armstrong Wolfe's COO DEI initiative; Volunteer for Citizens Advice Witness Service.**

**Financial Regulation/Financial Conduct Authority 1992 – 2022**

Veteran financial services regulator, with 30 years at the FCA and its predecessors, experiencing different regulatory models, philosophies and policies (from Senior Manager Regime to New Consumer Duty); rose from Associate to Executive then Senior Adviser, through hard work, common sense, empathetic and firm leadership, and innovative and creativity thinking; launched various new initiatives to improve staff engagement, Value For Money and efficiency and effectiveness; represented the regulator on a number of external and international fora and events.

**2021 to 2022 Senior Adviser, Public Sector Equality Duty**

- Selected to join the HMT/City of London Social Mobility Task Force which led to the creation of Progress Together, a new membership body which will improve the progression of those from lower socio-economic backgrounds in financial services.
- Initiated and drove the new FCA policy on DEI which will introduce new requirements to improve D&I in 60,000 firms to drive better consumer and market outcomes.
- Popular and respected speaker on DEI matters.
- Instigated the work of the UK Regulators' Network on the Public Sector Equality Duty and created the UKRN DEI Pledges which all members have now signed (Pledges nominated for Collaboration Network Awards 2022).

**2016 to 2021 COO (700 staff, budget of tens of millions; Chair of Executive Operations Committee and Executive Diversity Committee)**

- Improved the quality of the HR function and the organisation's people policies, including bringing in new leadership and a new wellbeing offer.
- Moved the Corporate Responsibility team into Operations: increased size and capability, improved data collection and transparency, increased diversity and reduced pay gaps, and encouraged more strategic approach including holding ExCo to account; developed flagship community engagement programme with local schools and local talent.
- Moved the organisation from a physical data centre to the cloud, making IT strategy simpler and clearer, safer from attack, and saving millions of pounds; established a new cyber resilience team.
- Professionalised the procurement function to improve compliance and save money, and to drive DEI and other FCA values in suppliers.
- Led relocation to and design of purpose built office in Stratford, changing organisational culture and ways of working, improving sustainability and inclusion, saving money, winning design awards and generating positive staff feedback.
- Launched a multiyear transformation programme to make the FCA more efficient and more data led and created new organisational values to drive behaviour.
- Designed new leadership training with Oxford Said Business School.
- Responsible for business continuity and crisis management: led the operational response to the pandemic, ensuring that colleagues were safe, well and able to work.

- Initiated improvements to Executive and Board governance (more strategic agendas, better MI, more effective engagement)

**2015 Acting Executive Director of Enforcement and Market Oversight (500 people, budget of tens of millions)**

- Restructured the Division to deliver concrete benefits and promote value for money.
- Introduced settlement and mediation as enforcement tools.
- Increased case numbers and financial penalties, including against senior individuals.

**2014 Director of Strategy and Delivery, Enforcement and Financial Crime**

- Developed international engagement strategy and improved regulatory cooperation.

**2013 Head of Strategy and Operations, Enforcement and Financial Crime**

- Improved referral of cases including early intervention to ensure prompt action.
- Created a new, flexible para legal pool to improve efficiency and case management.
- Created a new know how function to increase professionalism of staff.
- Created a new digital forensics unit to improve document management and retrieval.
- Designed the FCA Academy and, with Henley Business School, an MSc in Regulation.

**2008 to 2016 Chair of International Organisation of Securities Commissions Committee 4 on Enforcement and Chair of IOSCO MMoU Screening Group**

- Doubled the number of signatories to the IOSCO MMoU from about to over 100 by engaging in dialogue with uncooperative jurisdictions, and instigated important and high profile projects to make C4 and the SG more strategic and ambitious, including the boiler rooms investor alerts portal, improved know how, best practices in cross border investigations, Credible Deterrence paper and an Enhanced MMoU to reflect developments in securities markets and enforcement techniques; member of Financial Stability Board expert group on international cooperation.

**1992 Compliance Officer and Investigator, rising to Manager 2001, Head of Department 2005**

- Represented organisation on Financial Fraud Information Network.
- Wrote large parts of the Process Guide to improve casework.
- Led the Division through two major change programmes (with many redundancies).
- Designed Enforcement Core Skills programme to increase staff capability.
- Sponsored complex and high profile cases and the largest redress scheme and fine.

**Previous roles**

1992 Equity Research Analyst, JP Morgan

1989 Research and Investment Analyst, Marshall and Co Stockbrokers

1987 Head of Library and Information Systems, Marshall and Co Stockbrokers

1984 Deputy Head of Library & Business Information, BDO Stoy Hayward accountants

**Other work**

**2018 to 2021 Chair, Stratford Arts Trust (an Arts Council England National Portfolio Organisation)**

- **Inclusive and accessible community and international performances and participation**
- **Increased profits, performances and audience numbers**
- **Managed relationships with Mayor of Newham, Arts Council England and other stakeholders**
- **Led the winding up of the organisation, granting significant surplus monies to a number of other local charities ("ended well")**

**Qualifications, Training & Development and Awards**

2022 Freedom of the City of London for D&I work, nominated by Lord Mayor

2016 FT LGBT Executive Allies award

2016 International Financial Law Review award for outstanding regulatory contribution in Europe

1991 Chartered Institute for Securities and Investments Diploma (CISI Award for Excellence; CISI Fellow)

1985 Licentiate of the Chartered Institute for Information Professionals

1984 BA (Hons) (2(i)) Information Studies (University of North London)

Numerous other professional and vocational courses including Change Leadership at Cranfield School of Management and Executive Leadership Development programme at Said Business School, University of Oxford

**Personal interests** Books, film, art, architecture and culture; community affairs

**Referees** Please contact me for the names of referees